

HEARING CENTRES

Athlone

2a & 2b John Broderick Street, Irishtown Central, Athlone N37 E8W9
044 067 0590

Bray

55 Main Street, Bray A98 C9C8
01 286 3971

Cashel

Unit 1 Cawley's Yard, Feehans Road, Cashel E25 RD21
062 633 96

Castlebar

Unit 12A, Hopkins Rd, Castlebar, Co. Mayo F23 NX06
094 907 3333

Cavan

19 Main Street, Cavan H12 F6Y1
049 438 0242

Coole

Coole Clinic, Coole N91 F7XR
044 966 2333

Cork - Blackrock

2nd Floor, Blackrock Hall Primary Care Centre, Blackrock Ave, Eden, Cork T12 X3FV
1800 844 454

Cork City

27 Marlboro Street, Cork T12 T65X
021 427 2565

Drogheda

15 Shop Street, Drogheda A92 F98C
041 980 2180

Dublin 1

49 Middle Abbey Street, Dublin D01 Y6W3
01 872 1985

Dublin 4

238 Merrion Road, Ballsbridge D04 X026
01 218 0886

Dublin 5

2A Morningside Park, Malahide Road, Artane D05 Y8W3
01 818 7434

Dublin 6W

8 Rathfarnham Road, Terenure Village D6W N294
01 406 7807

Dublin 12

3/4A Supervalu Centre, Sundrive Road, Kimmage D12 XK83
01 492 4878

Dublin - Liffey Valley

Tesco Extra, Liffey Valley, Clondalkin, Co. Dublin D22 N6F4
01 620 1992

Dublin - Swords

Unit 1, 14 Main Street, Swords, Co. Dublin K67 X2C8
01 813 5880

Dundalk

57 Dublin Street, Dundalk A91 AC81
042 939 2420

Ennis

O'Connell Square, (Former National Irish Bank), Ennis V95 VK16
065 679 7027

Galway

124 Eyre Square, Galway H91 Y1X2
091 539 230

Gorey

103 Main Street, Gorey, Co. Wexford Y25 KO26
053 901 6111

Kilkenny

1 James' Street House, James' Street, Kilkenny R95 YCD8
056 776 3941

Killarney

Unit 5, Scott Street, Killarney V93 XV8Y
064 663 0044

Letterkenny

1 McCaul House, Pearse Road, Letterkenny F92 EY1X
074 911 3515

Limerick

18 Catherine Street, Limerick V94 Y2N2
061 409 770

Maynooth

Unit 10, Manor Mills Shopping Centre, Mill St, Maynooth, Co. Kildare W23 N968
01 525 8888

Navan

Unit 3 Preston Place, Navan, Co. Meath C15 V674
046 909 3868

Newbridge

Unit 4, Whitewater S/C, Newbridge W12 NA49
045 450 352

Sligo

Unit 12, Quayside S/C, Wine Street, Sligo F91 C786
071 917 0568

Waterford

3 Arundel Square, Waterford X91 F44C
051 878 872

Wexford

2a & 2b Redmond Rd, Townparks, Wexford Y35 F7XW
053 912 3676

HEARING CLINICS

Athenry

Bailieborough

Ballina

Ballinasloe

Bandon

Bantry

Blanchardstown

Boyle

Carlow

Castlereagh

Castletroy

Citywest

Claremorris

Clonakilty

Clonmel

Donegal

Dundrum

Killybegs

Kilrush

Longford

Loughrea

Macroom

Malahide

Mallow

Midleton

Monaghan

Monkstown

Mullingar

Naas

Nenagh

Newcastle West

Portlaoise

Rialto

Tallaght

Tralee

Tullamore

Westport

Hidden Hearing

Your hearing is our expertise

The Diagnostic Process: 7 Steps to Better Hearing



hiddenhearing.ie



Republic of Ireland Registered Head Office:
Block 5, Waterside Innovation Campus, Citywest, Dublin D24 X7FT
Freephone 1800 855 944 • [hiddenhearing.ie](https://www.hiddenhearing.ie)



7 Steps to Better Hearing

STEP1 Our expert audiologists

carry out a full case history which includes a brief medical history, establishing areas of difficulty, advisable conditions and need for medical referral. Mandatory referable conditions include pain, discharge, sudden onset and fluctuating hearing loss.

STEP2 Video otoscopy is

an advanced test providing a detailed view inside the ear using a video otoscope. This is a non-invasive procedure that allows us to visually examine the condition of the ear canal and eardrum. This procedure helps our audiologists identify any potential problems such as blockages, irritations, infections, or other abnormalities. Manual otoscopy and video otoscopy are essential tools for accurate diagnosis and determining effective hearing care management.

STEP3 Tympanometry is an

invaluable objective test for evaluating the functionality of the middle ear. Measuring how the eardrum responds to changing air pressure forms part of our diagnosis in detecting problems like fluid build-up in the middle ear, eustachian tube dysfunction, or ear drum perforations.

Understanding these issues are crucial for our diagnostic evaluation and for addressing hearing loss or discomfort caused by middle ear problems. This test is applied when clinically determined.

STEP4 Pure-tone audiometry

is a behavioural test used to measure your hearing threshold level. It is carried out in two parts, firstly using ear inserts (air conduction testing) and secondly using a headband (bone conduction testing) to measure the softest sounds they can hear over many different frequencies. This test helps to establish the degree and type of hearing loss presenting. The results are recorded on a graph called an audiogram.

STEP5 Our ability to

recognise and understand speech is fundamental to daily communication. Speech audiometry can include a collection of tests such as speech in quiet and speech in noise assessments. At Hidden Hearing, we go beyond the audiogram when testing your hearing ability. This assessment is valuable as it helps us identify what you may need from hearing aid technology (where applicable) and how successful it will be. Most speech audiometry assessments will use speech as the stimulus to test your ability to distinguish words in various sound scenes. Where this is not possible, or where English is not your native language, our audiologist may opt to use ACT (Audible Contrast Threshold) speech in noise testing. This allows us to see how much help you require to help you hear clearly in noisy environments.

STEP6 Once the care

pathway has been agreed the hearing aids will be fitted using Real Ear Measurements. The first steps in aural rehabilitation are set by guiding, coaching, and building your skills and knowledge on how to use and maintain your instruments. Goals are set and you will be encouraged to note your hearing experiences which will be reviewed at your first follow-up. This usually takes place 2 weeks after the initial fitting to allow you the time to adjust.

STEP7 We understand that

hearing care is as unique as the patients we treat. A tailored hearing care plan is essential. As part of our ongoing commitment to providing best-in-class care, we offer a lifetime of aftercare to ensure optimal outcomes and experiences. Aftercare is teamwork between the you, your support network and your hearing healthcare professional. All Hidden Hearing patients fitted with hearing aids receive access to a host of aftercare services including complimentary cleaning, fitting adjustments, interim hearing screenings to monitor hearing health, repair services free of charge on our 4-year warranty and complimentary batteries for life - this includes rechargeable batteries too. Aftercare is a journey we will take together.

Call **1800 855 944**

or visit
hiddenhearing.ie
to arrange
a comprehensive
hearing
assessment.